

Privacy and Confidentiality Policy

REVISED ON: 31 JULY 2023

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1. Introduction

At iFX Brokers Holdings (Pty) Ltd, we are committed to protecting the privacy and confidentiality of our clients, employees, partners, and all individuals whose personal information we collect and process. This Privacy and Confidentiality Policy outlines our practices and procedures for safeguarding your information.

2. Scope

This policy applies to all personal information collected, processed, stored, or transmitted by iFX Brokers Holdings (Pty) Ltd during the course of its business operations. It covers all data, regardless of whether it is in electronic or physical form.

3. Principles

We adhere to the following principles to ensure the privacy and confidentiality of your information:

ACCOUNTABILITY

We are accountable for ensuring compliance with this policy and applicable data protection laws and regulations.

CONSENT

We obtain your explicit consent before collecting and processing your personal information, except where permitted by applicable law.

DATA MINIMISATION

We only collect and process personal information that is necessary for the purposes outlined in this policy.

DATA RETENTION

We retain personal information only for as long as necessary to fulfill the purposes for which it was collected and as required by applicable laws and regulations.

DATA SUBJECT RIGHTS

We respect your rights regarding your personal information, including the right to access, correct, delete, or restrict its processing, as outlined in Section 5.

SECURITY

We employ reasonable and appropriate measures to protect your personal information from unauthorised access, disclosure, alteration, or destruction.

TRANSPARENCY

We are transparent about the purposes for which we collect and process your personal information.

4. Collection and use of personal information

PURPOSE

We collect and process personal information for specific, legitimate purposes, including but not limited to providing our products and services, managing customer relationships, improving our offerings, and complying with legal requirements.

DATA CATEGORIES

We may collect and process personal information such as names, contact details, payment information, employment history, and other relevant information.

CONSENT

We obtain your consent for data collection and processing when required by law or where necessary to fulfill the purposes stated.

DATA SHARING

We do not sell your personal information to third parties. However, we may share it with trusted service providers, partners, and affiliates who assist us in delivering our services.

5. Your rights

You have the following rights regarding your personal information:

RIGHT TO ACCESS

You can request access to your personal information held by iFX Brokers Holdings (Pty)Ltd.

RIGHT TO DATA PORTABILITY

You can request a copy of your personal information in a structured, commonly used, and machine-readable format.

RIGHT TO ERASURE

You can request the deletion of your personal information under certain circumstances.

RIGHT TO OBJECT

You can object to the processing of your personal information under certain circumstances.

RIGHT TO RECTIFY

You can request corrections to inaccurate or incomplete personal information.

RIGHT TO RESTRICT PROCESSING

You can request restrictions on the processing of your personal information under certain circumstances.

RIGHT TO WITHDRAW CONSENT

You can withdraw your consent for data processing at any time, where applicable.

6. Security measures

We implement technical, administrative, and physical safeguards to protect your personal information from unauthorised access, disclosure, alteration, and destruction. These measures include encryption, access controls, and regular security audits.

7. Data breach notification

In the event of a data breach that poses a risk to your rights and freedoms, we will notify you and the appropriate regulatory authorities in accordance with applicable laws and regulations.

8. Contact information

If you have any questions, concerns, or requests regarding your personal information or this policy, please contact us at:

iFX Brokers Holdings (Pty) Ltd.

79 Da Gama Road, Jeffreys Bay, 6330

compliance@ifxbrokers.com

+27 87 944 7273

9. Updates to the policy

We may update this Privacy and Confidentiality Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and the effective date will be revised accordingly.

iFX Brokers Holdings (Pty) Ltd. is committed to maintaining the privacy and confidentiality of your personal information, and we appreciate your trust in us. This policy serves as our commitment to safeguarding your data and respecting your rights.